CONFLICT MANAGEMENT INSTITUTE

HEREBY ATTESTS THAT

Krista Fleshman Jones, SHRM-CP

has successfully completed the HR Conflict Management & Resolution program, demonstrating proficiency in the strategic application of conflict resolution within Human Resources, and is hereby awarded the designation of

HR Conflict Management & Resolution (HRCMR)

FAITH KNIGHT

COURSE DIRECTOR

Feb 09, 2026

DATE OF CERTIFICATION