



INTERNATIONAL
BEST
PRACTICE
COMPETITION

11th International Best Practice Competition 2025

This certificate is awarded to

**Dammam Medical Complex
Saudi Arabia**

Category Winner for

**Strategy Deployment and
Performance Management**

For its best practice of

**Case Management Framework for Improved Patient
Flow and Outcomes**

Presented by

Zainab Thunayan, Director of Case Management

Q&A participants

**Zainab Thunayan, Director of Case Management
Suha Sahwan, Executive Director of Nursing Affairs**

Date: 22-September-2025



Dr. Robin Mann
On behalf of the Organising Committee