GITAM
DEEMED TO BE UNIVERSITY

Centre for Academic Innovation and Advancement (CAIA)

CERTIFICATE

OF PARTICIPATION

This certificate is presented to

Vinod Kumar

for participating in the CAIA training programme on

Customer Service Excellence

held on May 19, 2026, at Hyderabad campus, organized by Centre for Academic Innovation and Advancement (CAIA), GITAM (Deemed to be University), Bengaluru.

Anupama Nithyanand
Director - CAIA
GITAM (Deemed to be) University

Prof. Errol D'Souza
Vice Chancellor
GITAM (Deemed to be) University