Inland Empire Utilities Agency
A MUNICIPAL WATER DISTRICT

Jeruel

CERTIFICATE

OF COMPLETION

proudly presented to

Norman Harrell

has successfully completed the three-day, 24-hour intensive Maintenance and Reliability Technician Best Practices Masterclass, held from 10 to 12 March 2026 at the Inland Empire Training Facility, Chino, California, in association with the Inland Empire Utilities Agency.

This achievement demonstrates advanced proficiency in Maintenance Practices, Preventive and Predictive Maintenance, Troubleshooting and Analysis, and Corrective Maintenance, as validated by expert faculty with over 40 years of global industry experience.

11 March 2026

ISSUED ON

SCAN HERE!

Bill Keeter

BILL KEETER
lead instructor, SME

Credential ID: 4e07788defd4415d967dba05f4015c68

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