

**CONFLICT
MANAGEMENT
INSTITUTE**

HEREBY CERTIFIES THAT

Dana Kelley

has successfully completed a twenty-hour program of live instruction and applied practice, has demonstrated proficiency in the Seven-Stage Mediation Framework, and is duly conferred the designation of

Certified Workplace Mediation Specialist (CWMS)



FAITH KNIGHT

COURSE DIRECTOR



September 24, 2026

DATE OF CERTIFICATION